

Guilherme Torres Vanderlei

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Experience

Kaizen Gaming

Athens, Greece

Automation Engineer

May 2026 - Present

- Build automations and integrations for Operations/Customer Support using Node.js, JavaScript, and Python.
- Built integrations that surface data in-context for support agents, cutting case-decision time by 28% and removing the need to consult third-party platforms.
- Developed triage automations that either fully resolve tickets, reducing those escalated to human agents by 30% or route them to the correct team (45% of tickets).

UOL EdTech

São Paulo, Brazil

Mid-Level Software Engineer

April 2025 - May 2026

- Built a lesson-summary feature with lazy loading and client-side caching (Next.js), cutting main-screen render impact; adoption reached 93% at launch and held at 80% after two months.
- Cut the incident backlog by up to 70% per sprint through SQL root-cause analysis and auditable corrective migrations.
- Resolved recurring mobile UX issues by optimizing state management and API payloads, ending mobile-related complaints after release.
- Built and maintained NestJS/TypeScript APIs integrated with AWS, documented via Swagger/OpenAPI and monitored in Datadog.

Lumma Despachante

São Bernardo do Campo, Brazil

Backend Developer

December 2023 - April 2025

- Developed web crawlers (Node.js, Puppeteer, Cheerio) that automated previously manual data extraction across multiple sites, reducing manual workload by ~70%.
- Designed an automated scanned-document pipeline (AWS Textract, Lambda, S3) that cut typographical errors and generated ~30% in annual cost savings by reducing reliance on third-party providers.
- Built a bank-slip generation system in partnership with the bank, reducing issuance time from minutes to seconds and removing a recurring manual task.
- Developed internal dashboards (Next.js + AWS backend) to monitor and manage crawlers.

Move3

São Bernardo do Campo, Brazil

Mid-Level Systems Analyst

September 2022 - December 2023

- Maintained and extended Protheus ERP and MySQL integrations, authoring complex SQL queries and validation routines that reduced reconciliation errors by ~30%.
- Implemented a CNAB (payments file format) validation system that blocked malformed transfers and cut bank rejection rates by ~55%.
- Automated internal processes with Node.js and UiPath, saving the team ~200 hours/month of manual work.
- Built Python routines for data extraction, transformation, and analysis, halving report generation time.

Skills

- **Languages:** TypeScript, JavaScript, Python, SQL
- **Frameworks & Libraries:** Node.js, NestJS, React, Next.js
- **Cloud & Infrastructure:** AWS (ECS, EKS, EC2, Lambda, S3, Textract), Docker, CI/CD, Message Queues, AirFlow
- **Databases:** SQL / NoSQL
- **Tools & Observability:** Git, Swagger/OpenAPI, Datadog, Grafana, Graylog

Projects

- **Personal Website** – <https://ogtorres.dev>

Education

Universidade Municipal de São Caetano do Sul

São Caetano do Sul, Brazil

Bachelor's Degree in Computer Science

Jan 2021 - Dec 2024

Certifications

- **AWS Certified Cloud Practitioner**

Feb 2025 - Feb 2028